

Trainline train tickets

Trainline train tickets are e-tickets for UK trains. They appear in your search results as “TICKET on DEPARTURE & RESERVATION”. Your ticket will be valid for either a single or a return journey and you can select between Advance, Anytime, Off Peak and Super Off Peak fares. You can retrieve your actual ticket at a station’s ticket collection machine using the confirmation code (PNR) from your order.

TICKET on DEPARTURE & RESERVATION - **Anytime**

Tickets are fully flexible with no time restrictions so you can travel on any train even at peak times.

TICKET on DEPARTURE & RESERVATION - **Advance**

Tickets are available in limited numbers and offer lower prices the earlier you book. Travel must be made on the date, time and train specified on the ticket.

TICKET on DEPARTURE & RESERVATION - **Off-Peak & Super Off-Peak**

Tickets are valid on any off-peak train on the date shown on the ticket. Peak hours vary for each train operator but are usually before 9:30 and between 16:00 and 19:00. Super Off-Peak tickets may be more restrictive.

TICKET on DEPARTURE & RESERVATION - **Open Return & Off-peak Return**

Tickets with open return and with off-peak return are valid for travel on the date shown on the tickets for the outward journey. The return journey can be made within one calendar month on either any train or on off peak trains.

Tickets can be booked up to 3 months before travel. Trainline train tickets are non-refundable and cannot be exchanged. Some e-tickets may have additional restrictions such as being limited to trains from a specific operator.

Please note that tickets purchased for first class fares on Scottish routes may be subject to standard class seating for a portion of their journey. First class may be unavailable on particular routes and the tickets are pro-rated to reflect the segment of the journey taken in first class.