

Need more help?

- Visit tfl.gov.uk/visitinglondon for general information about transport when visiting London
- Visit tfl.gov.uk/tickets for more information and detailed fares
- Ask a member of staff at stations
- Call +44 (0) 343 222 1234

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tfl.gov.uk

24 hour travel information
+44 (0) 343 222 1234*

Sign up for email updates
tfl.gov.uk/emailupdates

tfl.gov.uk/socialmedia

*See tfl.gov.uk/callcharges for details of costs to +44 (0) 343 numbers

Where can I buy a Visitor Oyster card?

You can't buy a Visitor Oyster card once you are in London so it is best to buy your card before you travel to London through your travel agent or by visiting visitorshop.tfl.gov.uk

What happens if I have money left on my card at the end of my visit?

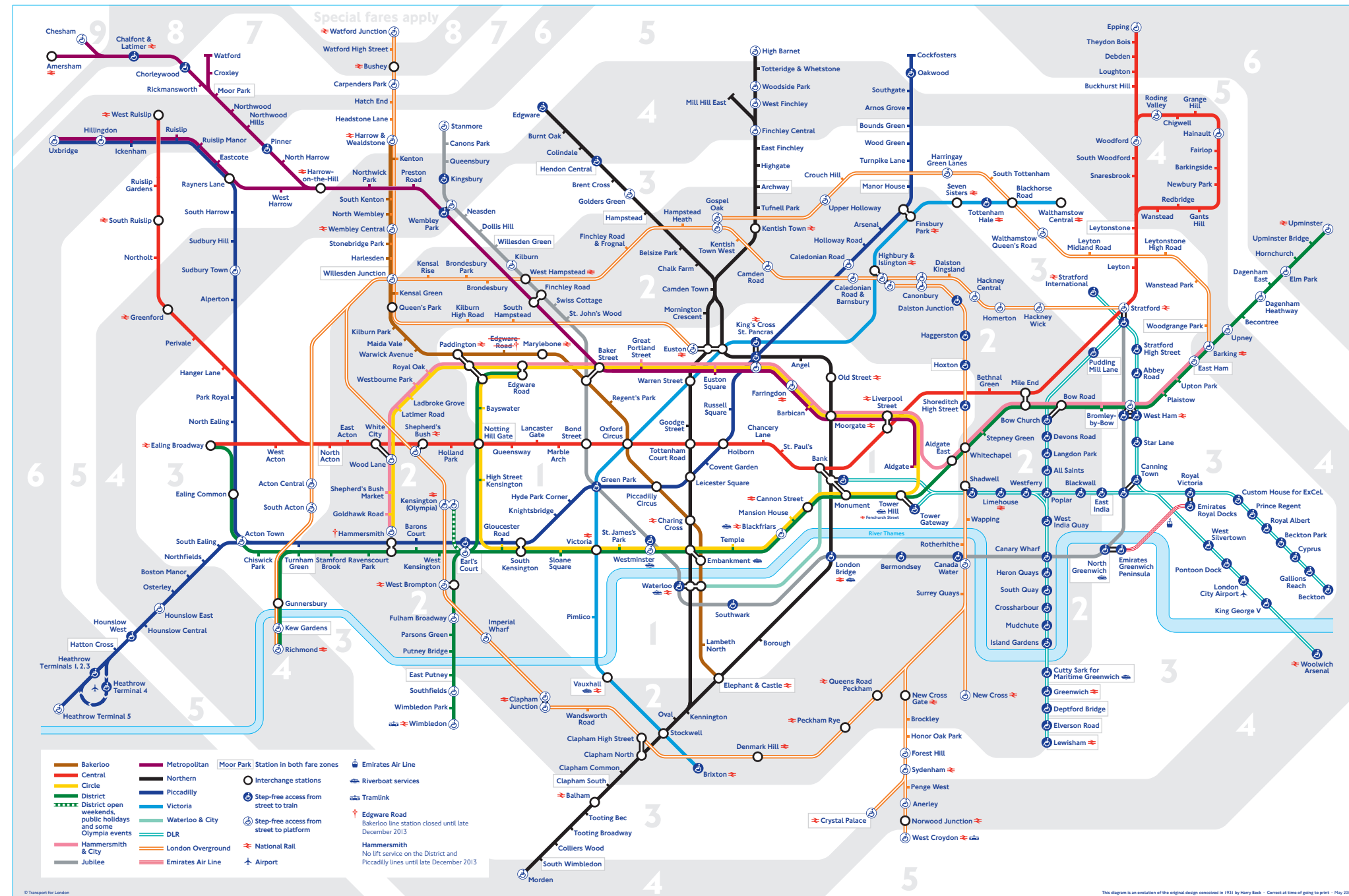
The money on your card never expires so keep it until your next visit to London, or pass it on to friends or family. You can also get any money you have left on your card back at Tube stations and selected Travel Information centres.

Helpful hints?

- Travel in London is divided into zones. Most services operate in Zones 1-6, with the Tube, London Overground and National Rail also operating in Zones 7-9. Central London is Zone 1. See the Tube map opposite
- Peak travel hours are Monday to Friday (excluding public holidays) between 06:30 to 09:30 and 16:00 to 19:00. Travel is more expensive during these times
- Off-peak hours are at all other times (including all weekend and Bank Holidays) and it is cheaper to travel
- Visitor Oyster cards are not valid for travel on the Heathrow Express, Gatwick Express and Stansted Express train services

For more information visit
tfl.gov.uk/tickets

Tube Map



Visitor Oyster card Getting the most out of travel in London



MAYOR OF LONDON

Transport for London



What is a Visitor Oyster card?

A Visitor Oyster card is the cheapest way to pay for single journeys on bus, Tube, tram, DLR, London Overground and most National Rail train services in London.



Why choose a Visitor Oyster card?

- No queuing at stations – ready to use as soon as you arrive
- Cheaper than buying paper tickets
- Use it for most travel across all of London
- Discounts on the Emirates Air Line cable car and Thames Clipper river boats

Buy it before travelling to London at visitorshop.tfl.gov.uk

How does a Visitor Oyster card work?

A Visitor Oyster card is a pay as you go smart card that comes pre-loaded with money for travel around London. The card automatically calculates the best fare for your journey, allowing you to travel around London without having to queue for a ticket. You can travel as many times as you like in a day (from 04:30 and before 04:30 the next day) and if you correctly touch in and out you won't pay more than the maximum daily price.

For example, if you are sightseeing in central London (Zones 1 and 2) and using the Tube and

bus to get around from early morning to late at night, you will never be charged more than £8.40 in one day, even if you make 20 journeys!

The system automatically calculates the price of a journey based on when, where and how you travel. Money is taken off your card each time you travel until you reach the maximum daily price. This includes travel on bus, Tube, tram, DLR, London Overground and most National Rail train services in London. River Services and the Emirates Air Line are not included in the maximum daily price.

Journeys	Cost of single journey on Tube, DLR, London Overground		Cost of single journey on most National Rail trains		Cost of single journey on buses	Maximum daily cost of unlimited journeys	
	Peak	Off Peak	Peak	Off Peak		Peak	Off Peak
Zone 1 Only	£2.10	£2.10	£2.20	£1.70	£1.40	£8.40	£7.00
Zones 1-2	£2.80	£2.10	£2.40	£1.90		£8.40	£7.00
Zones 1-4	£3.80	£2.70	£3.60	£2.50		£10.60	£7.70
Zones 1-6	£5.00	£3.00	£5.70	£3.50		£15.80	£8.50

How do I use a Visitor Oyster card?

In order to calculate your fare for the journey, you need to touch your Visitor Oyster card on the yellow card reader when you start your journey and again when you end your journey on the Tube, DLR, London Overground and National Rail train services.

Where there are no gates, look for free-standing yellow card readers instead.



On buses and trams you only need to touch the reader at the start of your journey.



If you don't do this, the system will not know which journey you made and you will be charged a maximum fare. You might also get a penalty fare or be prosecuted. So remember to touch in and touch out every time.

Discounted Fares

You can get a discount on journeys on the Emirates Air Line, London's first urban cable car, and Thames Clipper river services with your Visitor Oyster card.

- 25% off Emirates Air Line
- 10% off most Thames Clipper river services



How much money will I need on my Visitor Oyster card?

Visiting London for 2 days

- Start with £20 for unlimited off-peak travel in central London and a single journey on the Emirates Air Line

Visiting London for 4 days

- Start with £40 for unlimited travel in central London and a single journey on the Thames Clipper river boat

What happens if I run out of money on my card?

If you run out of money on your Visitor Oyster card, it's very easy to add more. You can do this at:

- Touchscreen ticket machines in Tube, DLR, London Overground and National Rail stations
- Around 4,000 Oyster Ticket Stops in London, visit ticketstoplocator.tfl.gov.uk
- London Travel Information Centres
- Tube and London Overground station ticket offices

The touchscreen machines are very easy to use and have 16 languages to help you.

