IMPORTANT: The RENFE Spain Rail Pass ticket booking system has some incompatibilities with the Macintosh platform and its browser Safari. Seat selection will ONLY work on a computer running Microsoft Windows with a Java enabled Microsoft Internet Explorer web browser.

Trip Validation - How to book your train tickets

Once you have received the RENFE SPAIN PASS, please visit the following URL in order to book your train trips


If link does not work from Adobe Acrobat, please copy and paste it into your web browser.

1. **Search for Pass to be validated**
   - Pass Number
   - Localiser
   - ID No./Passport ("")
   - Search

   - You can search by Pass Number or by Localiser but not by both.
   - The ID No./Passport is obligatory.

2. **Purchase Pass to continue with validation**
   - Date: 25/07/2012
   - Origin: España - España
   - Number of Journeys: 0

   - No subscriptions may be canceled if at least one trip has been made.

3. **Selection of route and validation date**
   - Origin: MÁDrid ("")
   - Destination: SEVILLA SANTA JUSTA
   - Date: Click calendar to enter date

4. **Selection of train and class**
   - AVE 0270: 07:00 - 08:41
   - AVE 0270: 07:30 - 08:50
   - AVE 02410: 21:30 - 00:05

   - Class: Turista, Turista Plus, Preferente

   - Previous Day: 27/06/2012
   - Next Day: Click calendar

   **IMPORTANT:**
   Trips must be booked in chronological order.
Trip Validation - How to book your train tickets

1. Check “Select Seat” if you want to select your own seat. Leave blank if you prefer the system to assign you a seat. This option is not always available.
2. Click Continue.

1. Click print to get your tickets. Tickets will be on Adobe Acrobat format.
2. If you want this purchase information sent to your mobile phone enter it on the box Mobile Phone (*) and then click Send SMS.
1. **Print your ticket**

If possible save the ticket into your computer hard drive.

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**EXTRACTO DE LAS CONDICIONES DE VIAJE**

- Este billete constituye su contrato de transporte, concluido hasta el fin del viaje.
- Renfe tiene establecidos diferentes compromisos de puntualidad y calidad en todos sus trenes, en caso de incumplimiento de estos, tendrá derecho a la indemnización correspondiente.
- Equipaje máximo: 3 bagajes, sin superar en su conjunto 20 Kg, ni 250 cm (largo+ancho+alto).
- Servicio cubierto por S.O.V. y S.R.C.
- Condiciones Generales de los Contratos de Transporte
  
  www.renfe.es

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**POLIZA**

_Código_ 10800026502  Año de Emisión 2012  02/07/2012

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**DATOS DEL CLIENTE**

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<td>POBLACIÓN</td>
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**TIENDA DE CAFÉ**

Plaza: 090

**MANDATORY MUST BRING YOUR TICKET WITH THE PRINTED RENFE ASSOCIATED WITH SPAIN PASS TO OBTAIN ACCESS TO TRAIN.**

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_02112 00000 01303 27/08/2012 Turista 0 000 703_
Trip Cancellation - How to cancel your train tickets

If you wish to cancel one of your already booked train tickets, please visit the following URL:
If link does not work from Adobe Acrobat, please copy and paste it into your web browser.

1. Type your ticket number
   Listed on your ticket as “Num. Billete”
2. Enter your travelling date
   Click calendar icon to enter date
3. Type your passport number ID No (*)
4. Click Search

Check the data of the ticket to be cancelled and click on “Continue” to continue the process.

Your ticket information will be displayed

1. Click Continue

The ticket has been cancelled correctly.

You can print the cancellation receipts by clicking on the “Imprimir Justificantes” (Print Receipts) button.

1. Click Print Receipts to get your cancellation confirmation
   Receipt will be on Adobe Acrobat format

Print your ticket cancellation confirmation
   If possible save the cancellation confirmation into your computer hard drive.
Pass Query - See all your train trips

If you wish to print an already booked train ticket or check the status of all your train tickets, please visit the following URL
If link does not work from Adobe Acrobat, please copy and paste it into your web browser.

1. Type your Pass Number
   Listed on your pass as “Número de Abono”
   or
   Type Pass Localiser (Locator)
   Listed on your Pass as “LOC”
2. Type your passport number
   Passport number is mandatory
3. Click Search

A list of all your confirmed train tickets will be displayed.
Canceled tickets will show in red
1. Click the icon next to the ticket that you want to print
Pass - Bonus Features

Now your Renfe Spain Pass allows you to better enjoy the best of each city with our CiudadesAVE discounts. Show your Spain Pass at the local Tourism Office to obtain your FREE CiudadesAVE discount coupons for museum entrances, restaurants, guided tours, tourist cards, etc. These are a few of the discounts available on the CiudadesAVE program:

**Antequera**
- 10% discount card on Alcazaba, Real Collegiate and High Torcal entries. 10% off at Convento la Magdalena hotel and Antequera Golf hotel.  
  - Tourist Office  
  - Plaza de San Sebastián, 7  
  - 29200 Antequera - Málaga  
  - Tel: +34 952 70 25 05

**Barcelona**
- 30% discount on the purchase of gothic or modernism routes by Barcelona Walking Tours.  
  - Tourist Office  
  - Plaza de Catalunya, 17-S  
  - 08002 Barcelona  
  - Open: Daily 9:00 to 20:30

**Calatayud**
- 50% discount on a guided tour  
  - Tourist Office Museo de Calatayud  
  - Plaza de Cermelitas, s/n  
  - 50300 Calatayud -Zaragoza  
  - Tel.: +34 976 886 322

**Ciudad Real**
- Tourist card.  
  - Municipal Tourist Office  
  - Plaza Mayor, 1  
  - 13000 - Ciudad Real  
  - Tel: +34 926 21 64 86

**Cordoba**
- Video of “the Courtyards of Cordoba”.  
  - RENFE AVE Rail station  
  - Arrivals Hall  
  - Tel.: +34 902 201 774

**Madrid**
- Information pack host: A Guide Madrid Lifestyle + brochures. 20% discount on guided tours of MV & CB.  
  - Centro de Turismo Plaza Mayor  
  - Salón de Columnas de la Casa de la Panadería  
  - Plaza Mayor, 27  
  - 28012 Madrid  
  - Tel.: +34 91 454 44 10

**Malaga**
- Free entry to “the Alcazaba” or “Automotive Museum”.  
  - Oficina Central de Información Turística  
  - Plaza de la Marina, 11  
  - Tel.: 951 926 020

**Segovia**
- SEGOVIA Tourist Card.  
  - Segovia Visitors Center  
  - Azogue 1  
  - 40001 Segovia  
  - Tel. +34 921 466 720 / 21

**Sevilla**
- SEVILLA FIDELIO Discount Card.  
  - Provincia Tourist Office  
  - Plaza del Triunfo, s/n  
  - 41004 Sevilla  
  - Tel.: 954210005

**Tarragona**
- Free guided tour.  
  - Former City Hall (Antiguo Ayuntamiento)  
  - Calle Major, 39  
  - 43003 Tarragona  
  - Tel 977 25 07 95

**Toledo**
- 20% Discount on Tourist Card and Guided Tours.  
  - Toledo Tourist Office  
  - Plaza del Consistorio, 1  
  - 45001 Toledo  
  - Tel: +34 925 254 030

**Valencia**
- 15% discount on Valencia Tourist Card.  
  - Tourist Info Valencia-Reina  
  - Plaza de la Reina, 19  
  - 46002 – Valencia  
  - Tel. +34 963 153 931

**Valladolid**
- TOURIST Card.  
  - Tourist Office Pabellón de Cristal  
  - C/ Acera de Recoletos s/n  
  - 47004 Valladolid  
  - Fax: 983 217 860

**Zaragoza**
- ZARAGOZA Tourist Card 24 Hours.  
  - Tourist Office Plaza del Pilar  
  - Plaza Ntra. Sra. del Pilar, s/n  
  - 46007 - Valencia  
  - Tel. +34 983 219 439

END OF MANUAL