

For Japanese Nationals wishing to purchase a JAPAN RAIL PASS

In order to purchase the JAPAN RAIL PASS, you must verify the following for eligibility and conditions.

<1> Eligibility

◆ You have permanent resident status in your county.

>>> You need written proof of the following two things <<<

Documents used to verify purchase eligibility (Check as appropriate.)

(1) Proof of permanent resident status

Written proof of permanent resident status

Valid visa equivalent to permanent resident status

Other written proof of other permanent resident status

(2) Written proof that you reside outside Japan

Or

◆ You are married to a non-Japanese residing in a country other than Japan.

>>> You need written proof of the following three things <<<

Documents used to verify purchase eligibility (Check as appropriate.)

(4) Marriage certificate or other written proof of marriage

(5) Written proof that spouse resides outside Japan

(6) Written proof that you reside outside Japan

<2> Other conditions

When you visit Japan, be sure to bring copies of the documents used to verify your purchase eligibility and present them at a JAPAN RAIL PASS exchange location in Japan. You will not be able to turn in your Exchange Order for a pass if you fail to submit this documentation(s).

If you have passports from both Japan and your country of residence (i.e., if you have dual nationality), you must enter Japan on your foreign passport (not your Japanese passport and 90 days temporary visit) in order to turn in your Exchange Order for a pass.

If you are unable to turn in your Exchange Order for a pass because you fail to meet the exchange conditions, you will not be eligible to receive any compensation from the JR Group for use of JR lines during your stay in Japan.

Questions about Exchange Orders should be directed to the store selling Exchange Orders.

In order for these conditions to purchase please acknowledge acceptance of the conditions above by return e-mail. By returning this email, you agree to abide to the terms and conditions outlined as above. Non-compliance will result in unexchangeable vouchers and/or immediate cancellation of the vouchers.