

IMPORTANT: The RENFE Spain Rail Pass ticket booking system has some incompatibilities with the Macintosh platform and its browser Safari. Seat selection will ONLY work on a computer running Microsoft Windows with a Java enabled Microsoft Internet Explorer web browser.

Trip Validation - *How to book your train tickets*

Once you have received the RENFE SPAIN PASS, please visit the following URL in order to book your train trips

<https://venta.renfe.com/vol/formalizacionAbonos.do?cdgoAbonoElegido=791&operAbonoElegido=AV&lg=EN>

If link does not work from Adobe Acrobat, please copy and paste it into your web browser.

1 Search for Pass to be validated

Pass Number :

Localiser :

ID No./Passport (*):

You can search by Pass Number or by Localiser but not by both.

The ID No./Passport is obligatory

1. Type your Pass Number
*Listed on your pass as "Número de Abono" or Type Pass Localiser (Locator)
*Listed on your Pass as "LOC"**
2. Type your passport number
Passport number is mandatory
3. Click Search

2 Purchased Pass Data to continue with the validation

Train Date	Stretch	Number of Journeys
23-07-2012	España-España	5

No Subscriptions may be canceled if at least one trip has been made.

- Your Pass will be preselected*
1. Click Continue

3 Selection of route and validation date

Route

Origin (*) Destino (*)

Date:

1. Select your departure station
From the "Origen" pull down list
2. Select your arrival station
From the "Destino" pull down list
3. Select your travelling date
Click calendar to enter date
4. Click Continue

4 Route: MADRID (*) - SEVILLA SANTA JUSTA

27/06/2012

Train	Departure	Arrival	Class
AVE 02070	07:00	09:41	<input type="radio"/> Turista <input type="radio"/> Turista Plus <input type="radio"/> Preferente
AVE 02270	07:30	09:50	<input type="radio"/> Turista <input type="radio"/> Turista Plus <input type="radio"/> Preferente
AVE 02410	21:30	00:05	<input type="radio"/> Turista <input type="radio"/> Turista Plus <input type="radio"/> Preferente

1. Select your departure station
From the "Origen" pull down list
2. Select your arrival station
From the "Destino" pull down list
3. Click Continue

IMPORTANT
Trips must be booked in chronological order

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Route: MADRID (*) - SEVILLA SANTA JUSTA

Date: 27-08-2012 Point of Departure: PTA.ATOCHA Destination: SEVILLA SJ

Train	Departure	Arrival	Class	Price	Price (€)
02110 A2110	11:00	13:30	Turista	RENFE Spain Pass	0.00

Travel in your own wheelchair on the outward journey

ATENIDO Request: Disabled people Request Assistance

Select Seat
 After entering your payment method, a diagram of the seats available for selection will come up on screen at the end of the process.

Back Continue

1. Check "Select Seat" if you want to select your own seat. Leave blank if you prefer the system to assign you a seat
This option is not always available
2. Click Continue

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Outward: 11.00

Madrid-Puerta de Atocha → Sevilla Santa Justa

Club Preferente Preferente Cafetería

Turista Turista Turista Turista

Carriage: 6 - Turista Free Occupied

Seat selected: **Carriage 6: 09D - Window**

Aceptar →

1. Click the seat of your choice
To move from car to car, click the car image on top
2. Click Aceptar

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Validation has been completed correctly

- Route: PTA.ATOCHA - SEVILLA SJ
- The following tickets have been formalised

Date	Train	Departure / Arrival	Ticket Number	Class	Carriage / Seat	Action
27-08-2012	A2110	11.00 / 13.30	7643400284060	Turista	5 / 09D	Print

The purchase data have been sent to your e-mail. Do you want us to send you an SMS at no further cost?

Mobile phone (*): Send SMS

- You can print out the validated tickets
- You must carry your printed ticket and the relevant season pass in order to gain access to the train.

[Go back to Season Passes Home](#)

1. Click [print](#) to get your tickets
Tickets will be on Adobe Acrobat format
2. If you want this purchase information sent to your mobile phone enter it on the box Mobile Phone (*) and then click Send SMS

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Num. Billete:
Localizador: RENFE SPAIN PASS
Combinado Cercanías: TICKET+RESERVATION
EFAUR

renfe

Abono: 7239500279975 6/6

Salida	PTA.ATOCHA	27/08/2012	11.00
Llegada	SEVILLA SJ	27/08/2012	13.30
AVE	02110		

Coche 6 Turista

Plaza: 09D
ID No.: 21843****

MANDATORY MUST BRING YOUR TICKET WITH THE PRINTED RENFE ASSOCIATED WITH SPAIN PASS TICKET TO GAIN ACCESS TO TRAIN.

08:55 09/08/2012

1. Print your ticket
If possible save the ticket into your computer hard drive.

Tasa de Seguridad, S.O.V., S.R.C. e I.V.A. incluidos 0605261325 C.I.F.: Q-2801659J

Mantenga la integridad de toda la hoja, sin cortar ninguna de las zonas impresas.

EXTRACTO DE LAS CONDICIONES DE VIAJE

- Este billete constituye su contrato de transporte, consérvelo hasta el fin del viaje.
- Renfe tiene establecidos diferentes compromisos de puntualidad y calidad en todos sus trenes, en caso de incumplimiento de éstos, tendrá derecho a la indemnización correspondiente.
- Equipaje máximo: 3 bultos; sin superar en su conjunto 20 Kg, ni 250 cm (largo+ancho+alto).
- Servicio cubierto por S.O.V. y S.R.C.
- Condiciones Generales de los Contratos de Transporte www.renfe.es

Si desea presentar este billete como factura, cumplimente los siguientes datos

renfe C.I.F.: Q-2801659J Avda de Pio XII, 110 - 28036 Madrid

DATOS DEL CLIENTE

NOMBRE/RAZÓN SOCIAL:
NIF:
DOMICILIO:
CÓDIGO POSTAL:
POBLACIÓN:

renfe Spain Pass
Spanish Railway Operator

CONDICIONES DE USO

- Deberá llevar obligatoriamente el billete impreso junto con Renfe Spain Pass para acceder al tren.
- Puede hacer la reserva de su plaza en www.renfe.com, una agencia de viajes autorizada o en la estación.
- La reserva de plaza permite comenzar su viaje en cualquier estación de Cercanías de origen y finalizar el viaje en cualquier estación de Cercanías de destino.

CONDITIONS OF USE

- To board the train, you must always carry on your person both your Renfe Spain Pass and your reservation.
- You can reserve your seat on www.renfe.com, authorised travel agencies or at station.
- This ticket reservation allows you to connect with commuter trains. Start your trip from any commuter station at the city of departure and finalize it at any destination commuter station.



02110 60000-51003 27/08/2012 Turista 6-09D 793
7643400284080 Loc. Compra HYZZ3JBC



Trip Cancellation - How to cancel your train tickets

If you wish to cancel one of your already booked train tickets, please visit the following URL

<https://venta.renfe.com/vol/busquedaAnulacionBillete.do?cdgoAbonoElegido=791&operAbonoElegido=AV&lg=ES>

If link does not work from Adobe Acrobat, please copy and paste it into your web browser.

1 Search for Pass to be Cancelled

Ticket Number :

Date : 

ID No. (*) :

You must indicate the number of the ticket you want to cancel and the purchaser's ID No.

1. Type your ticket number
Listed on your ticket as "Num. Bilete"
2. Enter your travelling date
Click calendar icon to enter date
3. Type your passport number ID No (*)
4. Click Search

2 Ticket to be cancelled

Ticket Number : 123456789090 Passenger Price : €0.00
Route : MADRID-PUERTA DE ATOCHA - SEVILLA SANTA JUSTA Price Status : €0.00
Departure date : 27-08-2012 Administration Fees (Passenger) : €0.00
Train : AVE Administration Fees (States) : €0.30
Departure / Arrival : 11:00 - 13:30 Payment Method:
Carriage / Seat : 0005 / 09D

► Check the data of the ticket to be cancelled and click on **Continuar** to continue the process.

Your ticket information will be displayed

1. Click Continue

3 Result of the cancellation of the tickets and the printing of the receipts

The ticket has been cancelled correctly.

You can print out the cancellation receipts by clicking on the "imprimir Justificantes" (Print Receipts) button.

1. Click Print Receipts to get your cancellation confirmation
Receipt will be on Adobe Acrobat format

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renfe CANCELLATION OF EXECUTION OF SPAIN PASS RENFE 09/08/2012 21:00

PETICIÓN DEL CLIENTE

FECHA: 24/07/2012

TRAYECTO: MADRID-PUERTA DE ATOCHA 60000 SEVILLA SANTA JUSTA 51003

TREN: 02110
CLASE: Turista
COCHE: 0006
PLAZA: 09D

TARIFA: PRECIO DE LA TARIFA: 0,00
GASTOS DE ANULACION: 0,00
0,00

1. Print your ticket cancellation confirmation
If possible save the cancellation confirmation into your computer hard drive.

Pass Query - See all your train trips

If you wish to print an already booked train ticket or check the status of all your train tickets, please visit the following URL

<https://venta.renfe.com/vol/consultAbonos.do?cdgoAbonoElegido=791&operAbonoElegido=AV&lg=EN>

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1

Search for Pass to be validated

Pass Number :

Localiser :

ID No./Passport (*):

You can search by Pass Number or by Localiser but not by both.
 The ID No./Passport is obligatory

1. Type your Pass Number
Listed on your pass as "Número de Abono"
or
Type Pass Localiser (Locator)
Listed on your Pass as "LOC"
2. Type your passport number
Passport number is mandatory
3. Click Search

2

Route Casaflo - España

Ticket Number	Train	Date	Departure / Arrival	Class	Carrage / Seat	Status
 123456789090	42129	27-07-2012	12:00 - 13:42	Turata	000 / 029	V
 123456789090	42118	28-07-2012	12:44 - 13:30	Turata	000 / 009	V
 123456789090	13822	29-07-2012	11:50 - 14:52	UNCA	000 / 028	V
 123456789090	8823*	30-07-2012	18:05 - 19:45	UNCA	000 / 040	V
 123456789090	8388*	01-08-2012	18:50 - 22:26	Turata	000 / 064	V
 123456789090	82118	27-08-2012	11:00 - 13:30	Turata	000 / 090	A

A list of all your confirmed train tickets will be displayed.

Canceled tickets will show in *red*

1. Click the  icon next to the ticket that you want to print

Pass - Bonus Features

Now your Renfe Spain Pass allows you to better enjoy the best of each city with our CiudadesAve discounts. Show your Spain Pass at the local Tourism Office to obtain your FREE CiudadesAVE discount coupons for museum entrances, restaurants, guided tours, tourist cards, etc. **These are a few of the discounts available on the CiudadesAVE program:**

Antequera

10% discount card on Alcazaba, Real Collegiate and High Torcal entries. 10% off at Convento la Magdalena hotel and Antequera Golf hotel.

Tourist Office
Plaza de San Sebastián, 7
29200 Antequera - Málaga
Tel: +34 952 70 25 05

Barcelona

30% discount on the purchase of gothic or modernism routes by Barcelona Walking Tours.

Tourist Office
Plaza de Catalunya, 17-5
08002 Barcelona
Open: Daily 8.30 - 20.30
Closed: Jan. 1 and Dec.25

Calatayud

50% discount on a guided tour
Tourist Office Museo de Calatayud
Plaza de Carmelitas, s/n
50300 Calatayud - Zaragoza
Tel.: +34 976 886 322

Ciudad Real

Tourist card.
Municipal Tourist Office
Plaza Mayor, 1
13000 - Ciudad Real
Tel: +34 926 21 64 86
Open: Tues. to Sat.: 10.00 to 14.00 and 17.00 to 19.00. Sun.: 10.00 to 14.00
Closed: Mon.

Cordoba

Video of "the Courtyards of Cordoba".
RENFE AVE Rail station
Arrivals Hall
Tel.: +34 902 201 774
Open: Daily 9:00 to 14:00 and 16:30 to 19:00

Plaza de las Tendillas
Plaza de las Tendillas, s/n.
Tel.: +34 902 201 774
Open: Daily 9:00 to 14:00 and 17:00 to 19:30

Campo Santo de los Mártires
In front of Alcázar de los Reyes Cristianos
Tel.: +34 902 201 774
Open: Daily 9:00 to 14:00 and 16:30 to 19:00

Lleida

EMOCITY Card
Turisme de Lleida
Calle Major, 31 bis
25007 Lleida
Tel: + 34 902 250050
Open: Mon. to Sat.: 10.00 to 14.00 and 16.00 to 19.00
Sun. & Holidays: 10.00 to 13.30

Madrid

Information pack host: A Guide Madrid Lifestyle + brochures. 20% discount on guided tours of MV & CB.
Centro de Turismo Plaza Mayor
Salón de Columnas de la Casa de la Panadería
Plaza Mayor, 27
28012 Madrid
Tel.: +34 91 454 44 10
Open: 09:30 to 20:30

Málaga

Free entry to "the Alcazaba" or "Automotive Museum".
Oficina Central de Información Turística
Plaza de la Marina, 11.
Tel.: 951 926 020.
Winter open: Daily 9:00 to 18:00
Summer open: Daily 9:00 to 20:00

Tourist Office Vialia
Next to Estación María Zambrano
Calle Explanada de la Estación, s/n.
Open: Mon. to Sat.: 09:45 to 14:30 and 16:30 to 20:15. Sun.: 10:00 to 13:00

Segovia

SEGOVIA Tourist Card.
Segovia Visitors Center
Azoguevojo 1
40001 Segovia
Tel. +34 921 466 720 / 21
Open: Daily 10:00 to 18:30

Sevilla

SEVILLA FIDELIO Discount Card.
Provincia Tourist Office
Plaza del Triunfo, s/n
41004 Sevilla
Tel: 954210005
Horario: Mon. to Sun.: 09:00 to 19:30

Tarragona

Free guided tour.
Former City Hall (Antiguo Ayuntamiento)
Calle Major, 39
43003 Tarragona
Tel 977 25 07 95
Winter open: Mon. to Sat.: 10.00 to 14.00 and 15.00 to 17.00. Sun. & Holidays: 10.00 to 14.00
Summer (Jun. 23 - Sept. 24) open: Mon. to Sat. 10.00 to 20.00. Sun. & Holidays: 10.00 to 14:00

Rambla Nova
Rambla Nova s/n (corner with Unió street)
43003 Tarragona
Winter open: Mon. to Sat.: 10.00 to 14.00 and 16.00 to 19.00. Sun. & Holidays: 10.00 to 14
Summer (June 23 - September 24) open: Daily 9:00 to 14:00 and 16:30 to 20:00

Toledo

20% Discount on Tourist Card and Guided Tours.
Toledo Tourist Office
Plaza del Consistorio, 1
45001 Toledo
Tel: +34 925 254 030
Open: Daily 9:00 to 16:00

Valencia

15% discount on Valencia Tourist Card.
Tourist Info Valencia-Reina
Plaza de la Reina, 19
46002 - Valencia
Tel. +34 963 153 931
Open: Mon. to Sat.: 9:00 to 19:00. Sun. & Holidays: 10:00 to 14:00
Closed: Jan. 1, Jan. 6 and Dec. 25

Tourist Info Valencia
(Facing Post Office)
Plaza del Ayuntamiento, s/n
46002 - Valencia
Tel. +34 963 524 908
Open: Mon. to Sat.: 9:00 to 19:00. Sun. & Holidays: 10:00 to 14:00
Closed: Jan. 1, Jan. 6 and Dec. 25

Tourist Info Valencia - Joaquín Sorolla
Joaquín Sorolla AVE train station
San Vicente, 171
46007 - Valencia
Tel. +34 963 803 623
Open: Mon. to Fri.: 10:00 to 18:00
Sat., Sun. & Holidays: 10:00 to 14:00
Closed: Jan. 1, Jan. 6 and Dec. 25

Valladolid

TOURIST Card.
Tourist Office Pabellón de Cristal
C/ Acera de Recoletos s/n
47004 Valladolid
Tfnos. +34 983 219 438- +34 983 219 439
Fax: 983 217 860

Zaragoza

ZARAGOZA Tourist Card 24 Hours.
Tourist Office Plaza del Pilar
Plaza Ntra. Sra. del Pilar, s/n
Tel.: + 34902 14 2008 / +34 976 20 12 00

Tourist Office Torreón de La Zuda
Glorieta de Pío XII, s/n
Avda. César Augusto
Tel.: +34 902 14 2008 / +34 976 20 12 00

Station Zaragoza Delicias
Avda. de Navarra, 80
Tel.: +34 902 14 2008 / +34 976 20 12 00

Tourist Office Auditorio
Palacio de Congresos (Central Office)
Auditorio - Palacio de Congresos
C/ Eduardo Ibarra, 3
Tel. +34 976 72 1333